



OUR MISSION *We provide high quality, comprehensive health care.*

The mission of Fenway Health is to enhance the wellbeing of the lesbian, gay, bisexual and transgender community and all people in our neighborhoods and beyond through access to the highest quality health care, education, research and advocacy.

PATIENT STATISTICS FISCAL YEAR 2014

134,000
Patient visits

24,400
Total patients

2,000
Patients living with HIV

Medical providers saw **19,700** patients who made more than **60,000** visits.

Our Behavioral Health department cared for nearly **3,800** people who made **39,000** individual therapy, group therapy and psycho-pharmacology visits last year.

5,460 people made almost **21,300** visits to our Dental program.

Our Eye Care providers saw nearly **3,800** patients who made more than **5,645** visits.

Providers at the Borum cared for almost **1,600** young people who made **7,240** patient visits.

OUR HISTORY *Health care should be a right, not a privilege.*

For more than forty years, Fenway Health has been working to make life healthier for the people in our neighborhood, the LGBT community, people living with HIV/AIDS and the broader population. Fenway was founded in 1971 as part of the free clinic movement by students who believed that "health care should be a right, not a privilege." In its early days, Fenway was a drop-in clinic providing free blood pressure checks and STD screenings.

Two years later, Fenway obtained permanent space and incorporated as a freestanding health center with a staff of one volunteer doctor, one nurse and one intake worker. Today, Fenway Health has a budget of approximately \$65 million, a staff of over 450 and a patient base of more than 24,000.

In 2001, Fenway started The Fenway Institute, an interdisciplinary center for research, training, education and policy development focusing on national and international health issues.

In 2009, Fenway Health moved into the Ansin Building at 1340 Boylston Street in Boston's West Fens neighborhood, the largest LGBT health care, education and research facility in the nation.

The Sidney Borum, Jr. Health Center became a part of Fenway Health in 2010. The Borum serves at-risk youth, including LGBT young people, homeless teens and young adults, those struggling with substance abuse, involved with gangs or doing sex work.

Fenway Health announced a historic partnership with AIDS Action Committee of Massachusetts in 2013 that will allow the two organizations to work more closely together and improve delivery of care and services to people living with HIV/AIDS. The new partnership will also strengthen advocacy, prevention and research efforts at both organizations.

INTEGRATED CARE *At Fenway, we treat the whole person.*

Fenway has helped pioneer a philosophy of integrated care that looks at each patient as a whole person and our staff works as a team to meet the needs of everyone who comes through our doors. Fenway Health cares for our community from four Boston locations:



The Ansini Building, a 10-story, 100,000 square foot health care and research facility. It is the largest building ever constructed by an organization with a specific mission to serve the LGBT community.



Fenway: Sixteen, housed in Fenway's historic 16 Haviland space, offers programs and services geared towards enhancing the health and well-being of gay and bisexual men and transgender people.



Fenway: South End, a private practice setting for medical and behavioral health care, women's health, and pharmacy services conveniently located for those who live and work in Boston's South End and Back Bay neighborhoods.



The Sidney Borum, Jr. Health Center, quality health care for young people ages 12 to 29—many of whom are LGBT, HIV-positive, living on the streets, using drugs or alcohol, engaging in sex work or gang involved—who may not feel comfortable going anywhere else.

BREADTH OF SERVICE

Primary care

Behavioral health

Dental care, including cleanings, oral health screenings, x-rays, fillings and aesthetic consultations and tooth whitening

Eye care, including exams, diagnosis and management of common eye diseases and consultations for eye wear

Women's health

Transgender health

Obstetrics and gynecology

Digital imaging, including mammography

LGBT family and parenting

HIV/AIDS care and services

Care and services for LGBT and other at-risk youth

Financial assistance programs

Health education and outreach

Complementary therapies

Specialty care, including podiatry and geriatric care such as bone density screening

Two pharmacy locations

1,800 people were approved for coverage under MassHealth, Commonwealth Care and Health Safety Net with help from Fenway's health insurance enrollment program.

Nearly \$500,000 in free and discounted medication given out by the Fenway pharmacy's two branches to help meet the needs of all Fenway patients. The pharmacies also offer a free delivery services for homebound patients and others who need it. Together, they fill an average of 500–550 prescriptions per day.

More than 500 babies conceived with the help of the Alternative Insemination (AI) Program, believed to be the first of its kind in the United States. In addition to insemination, the AI Program offers social and emotional support in the form of workshops and groups for LGBT parents and prospective parents.

More than 1,200 transgender patients currently receive care at Fenway Health locations, an increase of over 1000 patients since 2007. The Transgender Health Program continues to expand to comprehensively address the needs of Fenway's rapidly growing transgender patient base.

250 new patients were seen by Fenway's Substance Abuse Treatment Program for problems with substances including alcohol, crystal methamphetamine and cocaine. No one is ever turned away for lack of ability to pay and many patients are referred into other services at Fenway.

More than 175 survivors of domestic violence, sexual assault, hate violence and police misconduct were helped by the Violence Recovery Program (VRP). The VRP offers individual and group counseling to LGBT survivors. The VRP staff also conducts outreach and education to community groups and professional organizations about LGBT violence issues on a local, state and national level, including providing technical assistance and training to the Boston Police Department, District Attorney's offices, hospitals, health centers, social service agencies and community and school groups.

10,400 calls per year are answered by Fenway Health Navigators, who provide callers with critical information, referrals and access to services.

Fenway's LGBT Helpline and Peer Listening Line for LGBT Youth answered **more than 3,600 calls**, providing resources and a friendly ear to people across North America. The helplines online chat feature was able to offer support and assistance to more than 150 LGBT people from around the world.

RESEARCH AND EDUCATION

Fenway operates the nation's first community-based HIV research program and has conducted long-term epidemiological research since 1985.

In 1994 the US National Institute of Allergy and Infectious Diseases selected Fenway as one of eight sites—and the only community based health center—to recruit participants for the nation's first HIV vaccine trials. Fenway also plays a prominent role in both the HIV Prevention Trials Network (HPTN) and the HIV Vaccine Trials Network (HVTN).

In 1997, Fenway participated in the nation's first report on lesbian health, commissioned by the Institute of Medicine and sponsored by the National Institutes of Health and the Centers for Disease Control and Prevention. Fenway's Lesbian and Bisexual Women's Research Forum has become a lightning rod for promoting dialogue and change around complex public health issues affecting women, most recently addressing the specific issues of sexual minority women of color. Fenway's research in lesbian health has been recognized as a significant contribution to the field.

In 2007, The Fenway Institute worked with the American College of Physicians to publish *The Fenway Guide to LGBT Health*, the first American medical textbook to address the specific health care needs of LGBT people. The Fenway Institute was also funded by the National Institutes of Health as a Population Research Center on LGBT Health. Fenway is the first community-based organization to be awarded such a grant.

In 2010, The Fenway Institute was one of only two U.S. sites involved in the iPrex study, which demonstrated that taking a daily dose of anti-HIV oral medication provides protection against HIV transmission in HIV negative gay and bisexual men and transgender women. Called Pre-Exposure Prophylaxis, or PrEP, this approach could help lower HIV infection rates worldwide.

Faculty from The Fenway Institute were key members of the Committee on Lesbian, Gay, Bisexual, and Transgender Health Issues and Research Gaps and Opportunities at the Institute

of Medicine (IOM) of The National Academies that advanced the future of LGBT health research with the 2011 release of *The Health of Lesbian, Gay, Bisexual, and Transgender People: Building a Foundation for Better Understanding*. This historic report will guide the National Institutes of Health, the U.S. Congress and other federal agencies as they design and fund research projects aimed at documenting and addressing LGBT health disparities improving the health of LGBT populations.

In 2011, The United States Health Resources and Services Administration awarded The Fenway Institute a grant to create the National LGBT Health Education Center. The multi-year grant will allow Fenway to train health center providers, administrators and staff in how to better serve and care for LGBT patients.

Through its collaborative relationship with a sister health center in Chennai, India, Fenway has an unparalleled opportunity to conduct research in the part of the world with the fastest growing rates of HIV infection.

The Fenway Institute's Navigation Program uses Peer Health Navigators to reach those at highest risk for health disparities and connect them to life-saving services. Navigation clients include gay and bisexual men, transgender individuals, those affected by crystal methamphetamine use, and other individuals at high-risk for health disparities. Fenway's Peer Health Navigators hold more than 2,500 individual and group client meetings annually.

In 2013, the LGBT Aging Project became a program of The Fenway Institute. The LGBT Aging Project is dedicated to ensuring that lesbian, gay, bisexual and transgender older adults have equal access to the life-prolonging benefits, protections, services and institutions that their heterosexual neighbors take for granted so that they can age with the dignity and respect they deserve.

HIV TESTING AND CARE

Fenway Health saw the first HIV/AIDS cases in New England in the early days of the epidemic and was awarded the first HIV counseling and testing contract by the Massachusetts Department of Public Health in 1985. Fenway remains one of the largest confidential HIV counseling and testing sites in the state and is the largest provider of outpatient HIV/AIDS care in New England.

Over 2,000 HIV-positive patients received care at Fenway locations in fiscal year 2014.

Over 9,500 antigen/antibody tests per year are administered by Fenway medical and dental providers and HIV Counseling, Testing and Support Services staff.

100% of those who test positive for HIV are triaged into care and services here at Fenway.

Nearly 80% of those seeking tests

identify as men who have sex with men and the remainder describe their HIV risks as heterosexual sex, injection drug use or occupational exposure. The highest incidence of new HIV infections diagnosed at Fenway are among foreign born men who have sex with men (MSM) who are over 50, white MSM over 40, and black and Latino MSM under 25.



LOCATIONS

Fenway Health Ansin Building
1340 Boylston St Boston MA 02215

Fenway: Sixteen
16 Haviland St Boston MA 02115

Fenway: South End
142 Berkeley St Boston MA 02116

The Sidney Borum, Jr. Health Center
75 Kneeland St Boston MA 02111

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APPOINTMENTS

Medical	617.927.6000
Behavioral Health	617.927.6202
Dental	617.927.6127
Optometry	617.927.6190
Fenway: Sixteen	617.267.0159
Fenway: South End	617.247.7555
Sidney Borum, Jr. Health Center	617.457.8140
Información En Español	617.927.6460

HOSPITAL AND ACADEMIC AFFILIATIONS

Fenway Health is affiliated with Beth Israel Deaconess Medical Center. All physicians hold faculty appointments at Harvard Medical School. Research affiliations include Massachusetts General Hospital, Brigham and Women's Hospital, and Brown University Medical School.

PAYMENT

Fenway accepts most insurance plans as well as Medicare and Medicaid. Other government-sponsored programs are available for those who qualify. No one is denied care based upon ability to pay.

MORE INFORMATION

For more information, visit fenwayhealth.org or call us at 617.927.6350. For information about research studies, call 617.927.6450.

SUPPORT OUR WORK

We are reimbursed for only 63% of what it actually costs to provide care to our patients. The ability to help anyone who walks through our doors, regardless of their ability to pay, has been of critical importance to us ever since we were founded. It is something we need to continue, and with your support, we can. To learn more, call 617.927.6350 or visit fenwayhealth.org and click on "GIVE."



Fenway Health is accredited by the Joint Commission on Accreditation of Healthcare Organizations

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