



FENWAY COMMUNITY HEALTH

# A NOTE from our directors



Dear Friends,

During the past year, Fenway Community Health and The Fenway Institute reached significant milestones as we continued to extend our reach on behalf of those who need us most. This annual report documents those milestones and provides an overview of our accomplishments in medical and mental health care, research, education, outreach and advocacy.

Last fall saw us break ground on **Fenway's new home**, a 10 story tower representing the future of LGBT (lesbian, gay, bisexual, and transgender) health care and research. Rising from the ground at 1330 Boylston Street in Boston's West Fens neighborhood, this building will be the largest ever constructed by an organization with "LGBT" in its mission statement.

With the spring came our signature fundraisers—the Men's Event and Women's Dinner Party. This year saw both events break records to raise more than \$860,000 to ensure that every person who comes through Fenway's doors receives the care they need.

This past summer was an especially exciting time at The Fenway Institute, our national LGBT health research, education and advocacy think tank. As a team of Institute medical experts put the finishing touches on *The Fenway Guide to LGBT Health*, the nation's first medical textbook focusing on LGBT people, news came that we had been awarded a federal population center grant. This grant from the National Institutes of Health represents the first time a community-based organization has been selected for this type of award and indicates recognition by the federal government that LGBT people are a population with unique health needs warranting in-depth study.

**Looking ahead, our expectations are elevated.** As we expand our physical footprint and increase our services in the community, we know our challenges will increase. We are confident that we will effectively respond to even the most daunting obstacles. Our providers, researchers, educators and leaders represent some of the finest talents in their fields and have the skill and insight needed to chart Fenway's course into the future.

It is an honor to share our 2007 milestones and achievements with you and we thank you for your continued support.

Sincerely,

Joanne T. Ayoub

Chair, Board of Directors

Stephen L. Boswell, M.D.

President & Chief Executive Officer

Stylu L. Boswell







# A YEAR OF REACHING NEW HEIGHTS FOR OUR COMMUNITY.

In last year's Annual Report, we shared with you the thrill of breaking ground for our new home at 1330 Boylston Street in the Fenway and realizing a dream that had been decades in the making. This year, with the completion of our new building's framework, our dream rises. Each day our construction camera at <a href="https://www.fenwayhealth.org">www.fenwayhealth.org</a> documents our progress towards completion of the largest LGBT-focused health facility in the nation.

# A YEAR OF EXTENDING OUR REACH WITHIN OUR COMMUNITY.

At the same time that our new facility commanded the attention of the media and our community, we also built on our core concentrations: medical and mental health services, LGBT and HIV health research, community outreach, and health policy advocacy. On a daily basis, we fortified our fundamental commitment to provide a health care safety net for our community and advance cutting-edge research and training programs.

In the following pages, you will discover the ways we successfully reached up and effectively reached out to our community. This was all made possible because of our dedicated supporters, staff and patients. For that, we say *thank you*.



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1

# IN 2007, the operative word was "build."







Discover the ways we successfully reached up and out to our community.

This meant expanding our physical footprint in our community and, at the same time, expanding our services to traditionally underserved lesbian, gay, bisexual, and transgender (LGBT) people, women, those living with HIV/AIDS, and people from communities of color. Here is a sampling of what we accomplished for our community and how in building for the future, we made history.

# New ways that we expanded our community **BUILDING EFFORTS:**

The National Institutes of Health Awarded
 The Fenway Institute a five-year, \$1 million

 Population Research Development Grant to
 produce landmark research and train the next
 generation of LGBT scholars.

We are the first community-based organization to be awarded such a grant by the federal government and the first federally-funded research center to focus specifically on sexual and gender minority population research.

 The Fenway Institute worked with the American College of Physicians to complete The Fenway Guide to LGBT Health.
 Published in October 2007, the textbook is the first of its kind in American medical publishing, teaching medical providers about the unique health care needs of sexual and gender minorities.

- Fenway's Transgender Health Program was awarded a grant from Blue Cross/Blue Shield to train providers and staff on how best to care for transgender patients and clients. Our program, established to comprehensively address the needs of more than 200 transgender people who regularly access our services, serves as a national model.
- The Fenway Institute's Navigation Project reached those at the highest risk for health disparities and connected them to life-saving services. During its first year, over 1,500 one-on-one counseling sessions were held, including meeting clients in their homes and on the streets. Ask Doctor Cox, the online resource, responded to more than 600 medical and mental health questions.

In addition, Fenway's VIP Crew volunteer safer sex outreach team reached 15,000 people, held 2,900 in-depth counseling sessions, and distributed 38,500 condoms and 19,500 learning resources to individuals at risk for HIV and other sexually transmitted infections.



- We served more community members:
   our providers cared for 13,000 patients who
   made 60,000 annual visits. On average each
   month, our Mental Health Department held
   1,540 patient visits for individual therapy,
   135 for group therapy, and 270 for psychopharmacology visits.
- With one-fifth of known Boston-area HIV-positive people receiving care at Fenway, we remained the largest outpatient HIV medical and mental health care center in New England.
   During calendar year 2006, our HIV Testing Services Program administered HIV antibody tests to more than 2,000 clients.
- Our pharmacy filled more prescriptions, an average of 200 per day, and participated in several programs to respond to the needs of all Fenway residents, including a delivery service for homebound patients.

- Our LGBT Helpline and Peer Listening Line for LGBT young people, both operating nationwide, answered more than 4,000 calls.
- As of FY 2007, the Alternative Insemination Program at Fenway, believed to be the only one of its kind in the United States, has assisted with the conception of more than 350 babies.
- Our Acupuncture Detox and Maintenance program helped more than 300 new patients, most with multiple substance challenges including crystal methamphetamine, cocaine, and alcohol.
- Along with offering care and counseling for victims of hate crimes and domestic violence, our Violence Recovery Program expanded training and technical assistance to the Boston Police Department, District Attorney's offices, hospitals, health centers, social service agencies, and community groups.





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3

# IN 2007, two pillars continued to secure our foundation.



### THE WOMEN'S DINNER PARTY

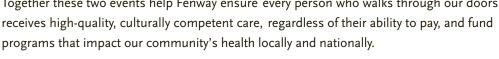
Women's Dinner Party and the Men's Event.

In support of essential and holistic women's health programs and services, the Women's Dinner Party brought in more than \$360,000. The proceeds helped ensure our commitment to primary care, gynecology, alternative insemination, lesbian cancer support, substance abuse treatment, and mental health programs.

#### The Men's Event

From providing fundamental care to those with the greatest need in our community to far-reaching advocacy in our country, the Men's Event raised more than \$500,000. This served as a critical source of support and demonstrated Fenway's importance to thousands of people.

Together these two events help Fenway ensure every person who walks through our doors receives high-quality, culturally competent care, regardless of their ability to pay, and fund





**BOTTOM:** Men's Event Co-Chairs Stephen M. Earheart (left) and Dennis P. Duffy











Fenway's MEN'S EVENT AND WOMEN'S **DINNER PARTY** are New England's premier gay and lesbian fundraisers; combined, they are among the largest LGBT events in the country. The proceeds raised by these two events constitute a critical source of funding for our unique and culturally competent programs.

#### Men's Event 2007 COMMITTEE

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### FENWAY COMMUNITY HEALTH'S

history is defined by providing quality health care for all who need it—particularly for those who have been disenfranchised by their sexual orientation, gender, race, age or income. It is marked by dedicated individuals whose unwavering trust and support have made our mission possible. Gifts from individuals—given to our annual fund or through special events—are vital to Fenway, helping us meet our most pressing needs and most exciting opportunities.

Fenway Leadership Circle



### THE 2006-2007 LEADERSHIP CIRCLE

is a group of dedicated individuals who made annual gifts of \$1,200 or more during our fiscal year.

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(Continued on next page)

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generously support Fenway's mission. Whether through their event sponsorship, targeted support of specific programs or services, or general support, Fenway is grateful to have them as partners in support of the care we provide.

#### \$150,000

Harbor to the Bay, Inc.

### \$50,000-\$149,999

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#### TRIBUTE AND MEMORIAL GIFTS provide a

unique way for people to acknowledge loved ones and others who had an impact on their lives. While honoring individuals who believe strongly in our mission, or memorializing those who have passed away, these gifts help Fenway promote access to quality care for all those who need it.

Celebrated through gifts in their honor or their memory, the exceptional people listed below have made a lasting impact on the lives they have touched.

#### GIFTS HAVE BEEN MADE IN MEMORY OF:

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**House Parties** provide intimate venues for Fenway's supporters to meet key program staff and learn more about Fenway's plans for the future. A special thanks goes out to those individuals who helped organize house parties in fiscal year 2007.

Stephen L. Boswell, M.D. & John A. Neale Patricia A. Faass & Lisa M. Cukier Tim Harrington & Juan Urtubay Anthony Kolish & Vinny Cancelliere

GIFT PLANNING brings philanthropic wishes together with sound financial planning. By making a bequest to Fenway through a will or trust, naming Fenway as a beneficiary of a life insurance policy or retirement plan, or creating a life income plan to support Fenway, these donors are creating a lasting legacy that benefits the people they most care for, and those who depend on Fenway.

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The companies listed below have MATCHING GIFT **PROGRAMS** that benefited Fenway Community Health in fiscal year 2007. These programs help employees' gifts work harder, increasing the power of their impact on Fenway's mission.

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#### SPECIAL FUNDRAISING EVENTS provide

additional ways for those who want to make a difference and support Fenway Community Health. Thank you to all those who have contributed further funding to Fenway's mission.

#### THIRD PARTY SPECIAL FUNDRAISING EVENTS

Blue Man Group Boston Spirit Magazine Cruise David Cottrell's Faith Team 2006 **Emerson College Tattoos** and HIV/AIDS Event

Guy Felta Guy/ Gamma Phi Gamma Harbor to the Bay, Inc. Lux, Bond & Green Mr. Tux Formal Wear Sale

Support from PUBLIC AGENCIES makes many of our programs and services possible. Public support for Fenway's work comes from all levels of government—city, state and federal.

Centers for Disease Control and Prevention Health and Human Services/Health Resources and Services Administration

- Bureau of Primary Health Care
- HIV/AIDS Bureau

Rhonda J. Linde, Ph.D.

- Office of Public Health and Science
- · Office of Women's Health

#### National Institutes of Health

- National Institute of Allergy and Infectious Diseases
- · National Institute of Mental Health
- National Institute of Child Health and Human Development
- National Institute of Drug Abuse

Substance Abuse and Mental Health Services Administration

• Center for Substance Abuse Services

Department of Public Health

- Bureau of Substance Abuse Services
- Division of Primary Care and Health Access/ Bureau of Family and Community Health
- HIV/AIDS Bureau
- STD Division

Massachusetts Office of Victim Assistance

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- MassHealth, Office of Acute and Ambulatory Care
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As with donors and staff. FENWAY'S VOLUNTEERS work towards a common goal. Committed, reliable, and closely linked to our mission, they make a very real difference in whatever way they serve.

Ask Dr. Cox Daniel Cohen, M.D. Kevin Kapila, M.D.

#### AUDRE LORDE CANCER AWARENESS BRUNCH COMMITTEE 2006

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Fenway Community Health is grateful to the following individuals and companies who came forward with IN-KIND SUPPORT, and in their own way helped to advance Fenway's mission.

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Scott E. Squillace

The Board of Visitors' mission is to heighten Fenway's visibility and provide additional expertise and experience to support the organization and its work. Fenway's BOV members are interested and influential members of the community, patients, donors, and friends. An G. Hinds (pictured at right), owner and CEO of the Catherine Hinds Institute of Esthetics, is the Chair of FENWAY'S BOARD OF VISITORS.

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INDEPENDENT

## AUDITOR'S REPORT

To the Board of Directors of Fenway Community Health Center, Inc. and Affiliate:

We have audited the accompanying combining statements of financial position of Fenway Community Health Center, Inc. and Affiliate (Massachusetts corporations, not for profit) (collectively, the Center) as of June 30, 2007 and 2006, and the related combining statements of activities and changes in net assets, cash flows and functional expenses for the years then ended. These combining financial statements are the responsibility of the Center's management. Our responsibility is to express an opinion on these combining financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain the reasonable assurances about whether the combining financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the combining financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall combining financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the combining financial statements referred to above present fairly, in all material respects, the financial position of Fenway Community Health Center, Inc. and Affiliate as of June 30, 2007 and 2006, and the changes in their net assets and their cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

allkander, Arenson, Finning + Co. P.C. Wellesley, Massachusetts,

October 26, 2007

2007 2006 FENWAY COMMUNITY REALTY CORPORATION FENWAY COMMUNITY HEALTH CENTER, INC. FENWAY COMMUNITY HEALTH CENTER, INC. Unrestricted Temporarily TOTAL Unrestricted Permanently Combining Unrestricted Temporarily Permanently **ASSETS** Restricted Restricted TOTAL Restricted **Current Assets:** \$2,810,984 \$2,810,984 \$ 1,106,409 \$ 2,217,448 Cash and cash equivalents \$ — \$2,810,984 \$ — \$ — \$3,323,857 6,911,217 12,193 3,575,649 Short-term investments 1,141,842 5,769,375 6,923,410 3,575,649 1,680,143 1,680,143 1,680,143 881,407 881,407 Contract and other receivables Patient service receivables, net of allowance for uncollectible accounts of approximately \$1,898,000 and \$1,314,000 as of June 30, 2007 and 2006, respectively 298,083 298,083 298,083 256,558 256,558 Accounts receivable-pharmacy, net of allowance for uncollectible accounts of approximately \$49,000 and \$43,000 as of June 30, 2007 and 2006, respectively 963,786 963,786 963,786 652,044 652,044 Current portion of pledges receivable 1,277,308 1,302,308 1,302,308 53,465 1,585,494 1,638,959 25,000 400,903 400,903 400,903 344,192 344,192 Pharmacy inventory Prepaid expenses and deposits 84,202 74,852 74,852 84,202 84,202 6.944.576 Total current assets 7,404,943 7.046.683 14.451.626 12.193 14.463.819 3.802.942 10,747,518 Pledges Receivable, net of current portion 74,279 506,883 581,162 581,162 11,365 500,299 511,664 1,366,524 302.385 1,668,909 1,130,210 53.980 302,385 Investments 1,668,909 1,486,575 4,618,018 18,446,982 Bond Reserve Funds 13,828,964 13,828,964 Debt Service Reserve Fund 654,562 654,562 1,882,901 1,228,339 200,110 65,392 Assets Held Under Split-Interest Agreement 200,110 200,110 65,392 **Property and Equipment:** Building and improvements 2.697,775 2,697,775 2.697,775 2.645.616 2,645,616 Furniture, fixtures and equipment 2.670.972 2,670,972 2.670.972 2.580,472 2,580,472 Construction in progress 1,770,752 1,770,752 18,241,009 20,011,761 893,670 893,670 Leasehold improvements 226,354 226,354 226,354 328,593 328,593 7.365.853 25,606,862 6,448,351 6,448,351 7,365,853 18,241,009 3,503,585 3,503,585 Less—accumulated depreciation 3,613,091 3,613,091 3,613,091 Net property and equipment 3,752,762 3,752,762 21,993,771 2,944,766 2,944,766 18,241,009 Total assets \$27,082,034 \$7,753,676 \$302,385 \$35,138,095 \$24,099,559 \$59,237,654 \$11,030,917 \$4,422,613 \$302,385 \$15,755,915 LIABILITIES AND NET ASSETS **Current Liabilities:** Current portion of capital lease obligations \$ — \$ — \$ — \$ — \$1,144 \$ — \$1,144 \$ ---Accounts payable, subcontractors payable and accrued expenses 1,812,558 1,812,558 232,581 2,045,139 1,371,984 1,371,984 Deferred revenue 58,165 58,165 58,165 Total current liabilities 1,870,723 1,870,723 232,581 2,103,304 1,373,128 1,373,128 \_ BONDS PAYABLE, net of current portion 12.640.000 12.640.000 23,720,000 36,360,000 Total liabilities 14,510,723 14,510,723 23,952,581 38,463,304 1,373,128 1,373,128 Net Assets: Unrestricted: \$2,228,158 Operating \$2,081,180 \$2,081,180 \$146.978 \$1.820.324 \$1.820.324 Board designated Working capital 3.787.513 3.787.513 3.787.513 3.787.513 3.787.513 1330 Project 1.106.330 1.106.330 1.106.330 1.106.330 1.106.330 2,943,622 Property and equipment 5.596.288 5,596,288 5,596,288 2,943,622 Total unrestricted 12,571,311 12,571,311 146,978 12,718,289 9,657,789 9,657,789 7,753,676 7,753,676 4,422,613 4,422,613 Temporarily restricted 7,753,676 Permanently restricted 302,385 302,385 302,385 302,385 302,385 Total net assets 12,571,311 7,753,676 302,385 20,627,372 146,978 20,774,350 9,657,789 4,422,613 302,385 14,382,787 Total liabilities and net assets \$27,082,034 \$7,753,676 \$302,385 \$35,138,095 \$24,099,559 \$59,237,654 \$11,030,917 \$4,422,613 \$302,385 \$15,755,915

	2007						2006				
	FENWAY COMMUNITY HEALTH CENTER, INC.				FENWAY COMMUNITY	FENWAY COMMUNITY REALTY CORPORATION		FENWAY COMMUNITY HEALTH CENTER, INC.			
	Unrestricted	Temporarily Restricted	Permanently Restricted	TOTAL	Unrestricted	Combining TOTAL	Unrestricted	Temporarily Restricted	Permanently Restricted	TOTAL	
Operating Revenues and Support:											
Net patient service revenue	\$14,200,091	\$ —	\$ —	\$14,200,091	\$ <i>—</i>	\$14,200,091	\$10,903,316	\$ —	\$ —	\$10,903,316	
Contracts and grants	7,931,551		_	7,931,551	_	7,931,551	8,151,867			8,151,867	
Contributions Special events, net of direct costs of approximately \$313,000	906,358	125,000	_	1,031,358	_	1,031,358	822,568	_	_	822,568	
and \$288,000 in 2007 and 2006, respectively	553,254	_	_	553,254		553,254	516,216	_	_	516,216	
Investment and other income	596,874	_	_	596,874	146,978	743,852	283,317	_	_	283,317	
Net assets released from restrictions —				, , , ,	7.	,					
Satisfaction of purpose restrictions	25,000	(25,000)	_	_	<u> </u>	_	25,000	(25,000)	_	_	
Total operating revenues and support	24,213,128	100,000	_	24,313,128	146,978	24,460,106	20,702,284	(25,000)	_	20,677,284	
Operating Expenses:											
Program services —	2 515 022			2 515 022		2 515 022	2 265 116			2.065.116	
Medical Services	3,515,833 6,248,389	_	_	3,515,833 6,248,389	_	3,515,833 6,248,389	2,965,116 5,482,473	_	_	2,965,116 5,482,473	
Pharmacy Research	4,738,979	_	_	4,738,979	_	4,738,979	3,327,292	_		3,327,292	
Mental Health and Addiction Services	2,506,803			2,506,803	_	2,506,803	2,721,182		_	2,721,182	
Patient Support	676,360	_	_	676,360	_	676,360	606,543	_	_	606,543	
Total program services	17,686,364	_	_	17,686,364	_	17,686,364	15,102,606	_	_	15,102,606	
	, ,			, ,		, ,	, ,			<u> </u>	
Supporting services:											
General and Administrative	\$2,383,727	\$ —	\$ —	\$2,383,727	\$ —	\$2,383,727	\$2,178,746	\$—	\$-	\$2,178,746	
Facilities	360,180	_	_	360,180	_	360,180	351,868	_	_	351,868	
Public Relations	335,937	_	_	335,937	_	335,937	275,459	_	_	275,459	
Fundraising	698,243	_	_	698,243	<del>-</del>	698,243	1,054,908	_	_	1,054,908	
Capital Campaign	476,159			476,159		476,159	652,972			652,972	
Total supporting services	4,254,246			4,254,246	_	4,254,246	4,513,953			4,513,953	
Total operating expenses	\$21,940,610			\$21,940,610	_	\$21,940,610	\$19,616,559		_	\$19,616,559	
Changes in net assets from operations	\$2,272,518	\$100,000	_	\$2,372,518	\$146,978	\$2,519,496	\$1,085,725	(25,000)	_	\$1,060,725	
Other Revenues (Expenses):	•	¢ 2 570 126	<b>*</b>	ф 2 F 7 С 1 2 C	<b>*</b>	¢ 2 570 326	<b>*</b>	¢ 4 220 433	<b>*</b>	¢ 4 020 477	
Capital campaign contributions		\$ 3,579,136	\$ —	\$ 3,579,136	\$ —	\$ 3,579,136	\$— 33.376	\$ 4,238,411	\$ —	\$ 4,238,411	
Net gains on investments Change in value of split-interest agreement	103,137	55,076 134,718	_	158,213 134,718	_	158,213 134,718	33,276	27,305 (194,245)	_	60,581	
Net assets released from restrictions —	<del>_</del>	134,716	<del>_</del>	134,710	_	134,710	_	(134,243)	_	(194,245)	
Satisfaction of capital restrictions	537,867	(537,867)	_	_							
Total other revenues (expenses)	641,004	3,231,063	_	3,872,067	_	3,872,067	33,276	4,071,471	_	4,104,747	
	011,001	3,23.,000		3,0:2,00:		3,072,007	33,273	.,,		.,	
Changes in net assets	2,913,522	3,331,063	_	6,244,585	146,978	6,391,563	1,119,001	4,046,471		5,165,472	
Net Assets, beginning of year	9,657,789	4,422,613	302,385	14,382,787	_	14,382,787	8,538,788	376,142	302,385	9,217,315	
Net Assets, end of year	\$12,571,311	\$7,753,676	\$302,385	\$20,627,372	\$146,978	\$20,774,350	\$9,657,789	\$4,422,613	\$302,385	\$14,382,787	

# HARBOR TO THE BAY RIDE

269 registered riders braved the wind on September 15, 2007 for the fifth annual Harbor to the Bay Ride from Boston to Provincetown. Together with the 201 crew members that supported them, they raised more than \$378,000 to support HIV/AIDS services and programs. Thanks to the efforts of everyone who rode and crewed for Fenway Community Health, we received nearly \$150,000 of that. This money helps ensure that every person with HIV/AIDS who comes through our doors receives the care that they need.

Visit www.harbortothebay.org for more information.

### FENWAY WOULD LIKE TO EXTEND SPECIAL THANKS TO:

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## A YEAR OF REACHING UP.

With ten-stories and 100,000 square feet, our new facility will have five times the space of our current home. Here we will be able to treat more patients, enlarge our LGBT health curriculum, expand our residency program for health care providers, and build on our core concentrations.

BUILDING our future.

Our vision is one in which great caregivers and educators serve members of our community. As the largest LGBT-oriented health care center in the world, our impact will be felt nationally, globally and, where it all began, in our community.

#### A YEAR OF REACHING OUT.

"A community health center committed to the belief that health care is a right not a privilege" is one of the most important statements that define our mission. From providing free medicine to patients in need to defining national health care needs for all sexual minorities, we've stayed true to our founding principles. From providing mental health group therapy for lesbians dealing with cancer to being an international leader in AIDS care and research, we're now changing the way LGBT health is provided, studied, and taught.

### THE FUTURE WE ARE BUILDING INCLUDES YOU.

All of our efforts to better treat, educate, research, and provide for our community—no matter how community is defined—comes down to our ability to support you. Though our reach encompasses the nation and extends around the world, it ultimately circles back to you.

As we look back at 2007, it's clear that we were able to build on our dreams and expand our connection to our community as a result of your steadfast support. As we look ahead, we are honored to have you help build our community's future.







A community health center committed to the belief that health care is a right not a privilege.



