**Patient Demographics**

**33,613** Total Patients

**INSURANCE COVERAGE**
- Private Insurance (73%)
- Medicaid (14%)
- Medicare (6.1%)
- Other Public (.04%)
- None/uninsured (7%)

**INCOME**
- Federal Poverty Level (FPL)
  - 100% and below: 27%
  - 101-150%: 4%
  - 151-200%: 5%
  - Over 200%: 40%
  - Unknown: 24%

**Geography**
- 55% of patients come from Boston neighborhoods
- 1,335 patients have a permanent residence outside of Massachusetts
- 1,296 zipcodes

**Languages Spoken**
- Spanish
- English
- French
- Vietnamese
- Hindi
- Vietnamese
- Russian
- German
- Korean
- Chinese
- Arabic
- Armenian
- Bengali
- Polish
- English
- Portuguese
- Farsi
- Tagalog
- Japanese
- Turkish
- Swahili
- Hindi
- Haitian Creole
- French
- Spanish
- Chinese
- Tagalog
- Japanese
- Polish
- Russian
- German
- Korean
- Hindi
- Haitian Creole
- French
- Spanish

**Race and Ethnicity**
- White (65.2%)
- Asian (11%)
- Native Hawaiian/Pacific Islander (0.1%)
- Native American/Alaska Native (.4%)
- Black/African American (7.3%)
- Multi-racial (3.5%)
- Unreported (12.5%)

**Sexual Orientation**
- Straight (36.4%)
- Lesbian/Gay (34.1%)
- Bisexual (8.6%)
- Something else (4.8%)
- Don’t know (9%)
- Not reported (7.1%)

**Gender Identity**
- Men (cisgender & transgender)
- Women (cisgender & transgender)
- Genderqueer/non-binary/etc.
- Chose not to disclose

**Age**
- 17.4% of our patients fall under the transgender and genderqueer umbrella.

Information as of December 31, 2019