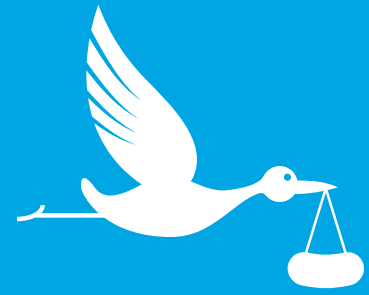


Congratulations on the newest addition to your family and welcome to Fenway Health Family Medicine!



We are very happy that you have chosen our practice to care for your growing family. This packet includes information and resources to help guide you through the coming months and years. If you don't find what you're looking for here, ask! We welcome and encourage your questions at every visit and other times of need.

Meet the Team

You can find a complete list of our medical providers with their educational backgrounds and clinical interests in this packet or on our web page (<http://fenwayhealth.org/care/medical/providers/>). All Fenway family providers are smart, caring, and at ease caring for all types of children and families. Each provider works with a team consisting of nurses, a medical assistant, and a behavioral health specialist. We also have certified lactation consultants, dieticians, medical case managers, prescription coordinators and other staff that are here to help meet the needs of you and your family. These "care teams" work together to get you what you need as soon as possible - that way you don't have to "wait for the doctor."

How to Contact Us

- You can use our appointment line at **617.927.6000** to schedule sick or routine visits
 - Newborns should be seen 1-3 days after leaving the hospital
 - Most foster/pre-adoptive children need to be seen within a week of being in a new home
 - Children entering a new school often need a "well child check" and updated vaccines before they can enroll
 - We have sick visits most Saturdays
- For pressing medical questions during weekday business hours contact your child's team nurse at **617.927.6300**.
- Email your provider or nurse on our secure portal, www.MyFenway.org, for any non-urgent concerns or questions. We answer most emails in 2 business days.
- Call the on-call provider at **617.267.0900** if you have urgent medical needs on nights, holidays, or weekends.
- A phone call will ensure that your needs are met as quickly as possible. Email should never be used to notify the office of any severe illness, worrisome symptoms, or urgent needs.

Our Partner Hospital

We are proud to partner with Boston Children's Hospital for any specialty care your child might need.

<http://www.childrenshospital.org/>

Thank you again for choosing Fenway Health Family Medicine. For more information about our practice, Fenway Health, hours, or directions, please visit www.fenwayhealth.org/family-medicine.

Sincerely,

Ethan Brackett, MD, MPA | Alexis Drutchas, MD | Michelle Dyke, MD | Sarah Elgart, NP | Karen Kelly, MD | William Martin, MD
Tim Menza, MD, PhD | Christy Odell, MD | Danielle O'Banion, MD | Tracey Toner, NP | Lauren Wasley, NP