

How to Log into Citrix from home

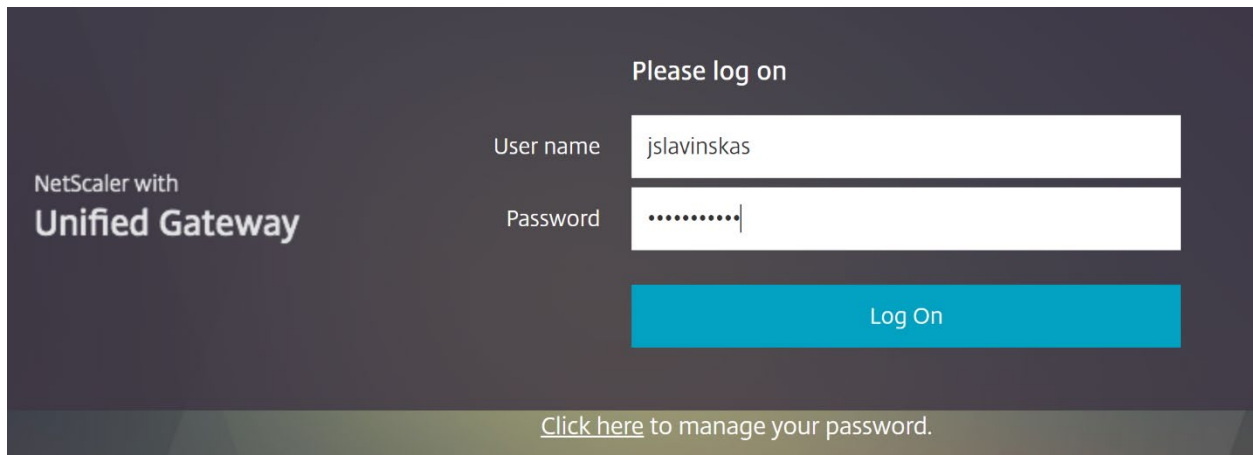
This guide will go over the steps for how to log into Citrix from home. Citrix allows you to access specific Fenway applications such as Outlook, CPS, the Fenway Intranet and Remote Desktop.

Note: You will need to have the Citrix Workspace App installed on the computer you are using before you can utilize the remote Fenway Health applications. You can find the installation via the following link:

Windows version: <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

Mac version: <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>

1. After installing the Citrix Workspace App (if necessary) - open up a web browser such as Internet Explorer, or Google Chrome.
2. Navigate to <https://remote.fenwayhealth.org>.
3. Enter in your Fenway Health username and password similar to the image below. Then click “**Log On**”. Please click “**Skip to Logon**” or “**Already Installed**” if prompted with a dialogue box.
4. If you have not installed the citrix agent, an additional download button will be presented to install the software on your machine.



NetScaler with
Unified Gateway

Please log on

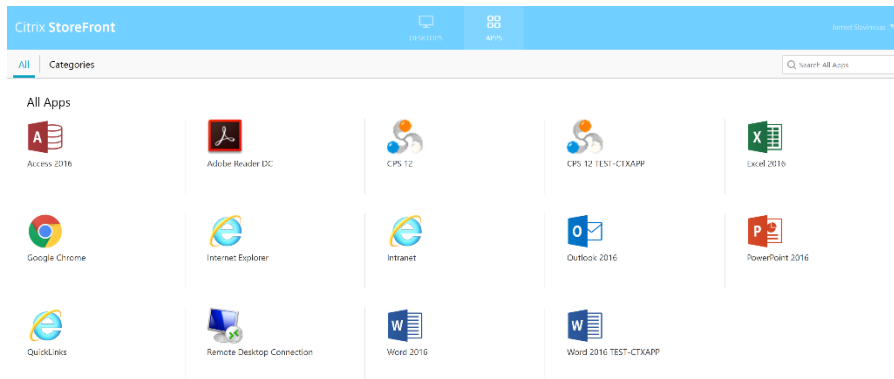
User name

Password

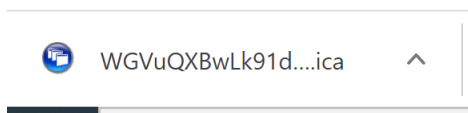
[Log On](#)

[Click here to manage your password.](#)

5. You will be brought to a screen similar to the one below called the Citrix StoreFront. Here is where all of Fenway Health’s remote applications are stored.



6. You can click on any application to launch it. Please note that you may be prompted to “allow” the download from a pop up.
7. You will then need to click on the downloaded ICA file in order to launch the program.



8. You will then see Citrix start up the program.

 Outlook 2016

Starting...

