

Strategic Plan

Revised Mission Statement

Fenway Health advocates for and delivers innovative, equitable, accessible health care, supportive services, and transformative research and education. We center LGBTQIA+ people, BIPOC individuals, and other underserved communities to enable our local, national, and global neighbors to flourish.

Values

Boldness

We value informed risk-taking and experimentation. We are willing to step outside our comfort zone, to fail and to learn. We stand up for what we believe in.

Community

We foster connection with one another to strengthen our work. We cultivate brave spaces in which people can come together to connect, be heard, and support one another.

Compassion

We meet the suffering of others with openness, generosity, understanding, and acceptance, and do all we can to alleviate it.

Humility

We recognize and accept our strengths and limitations. We are open to new ideas and perspectives. We make space for the voices of others. We are willing to ask for help.

Innovation

We are driven to identify, develop, and execute novel approaches to tough challenges to drive progress.

Integrity

We keep the promises we make to ourselves and each other. We are honest, forthright, and transparent. We take responsibility for our actions.

Justice

We believe every person is entitled to the same rights, access to power and resources, opportunity to live the life of their choosing, and respect.

Learning

We ask questions to understand, and embrace opportunities to learn, iterate, and improve.

Strategic Priorities

Strategic Priority 1

Center racial equity and social justice in our operations, care, and services, advancing health equity among those we serve, and pushing to dismantle and redesign systems that deprive BIPOC and other underserved people of the opportunity to be healthy and thrive

Strategic Priority 2

Expand how we serve local communities effectively while exploring ways to better support LGBTQIA+ communities everywhere

Strategic Priority 3

Achieve greater impact by aligning and integrating our core services in the health center, our public health services, advocacy, research, and education/training programs

Strategic Priority 4

Ensure financial sustainability and support innovation to enable long-term impact

Fenway Health will strive to fulfill its mission through the advancement of these strategic priorities and goals over the next five years.