FENWAY **EII** HEALTH

Thank you for choosing Fenway Health as your healthcare provider. Here is information on how to join your upcoming telehealth visit.

zoom

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To Join a Telehealth Visit:

- 1.) Download Zoom if you have not done that already.
 - a. Desktop: https://zoom.us/download

b. On your phone, search the app store for Zoom

2.) Patients will receive a message similar to this about an hour before your scheduled visit time.

Hello **Patient**, here is the Zoom link for your Group appointment URL: <u>wllmsg.co/8d1GDd</u>. ISAAC ROGERS is looking forward to seeing you soon.

3.) When it's time for your visit, you can click the link either on your phone or a computer to join the Zoom session. We suggest bookmarking this page as any future telehealth visits with this provider will be at this same URL.

4.) Zoom allows you to test your microphone and camera, then will put you in a waiting room that looks like the screenshot below. Once the provider joins the call they will "admit" you into the Meeting Room and the telehealth visit will begin.

